

LtCol J. "Sean" and Kristen Meyers (USMC)  
17036 Lejeune Rd  
Quantico, VA 22134  
June 17, 2008

Karen Manring  
Realtor  
RE/MAX Associates  
50 Leominster Road - Suite 2  
Sterling, MA 01564

Karen,

It is difficult to express in words our gratitude for all that you have done for us. We know that you always went the extra mile. Kristen and I want to thank you for selling our house during such difficult times. We were immediately impressed by the creative marketing and incentives that you offered, as well as your knowledge and opinion of the current market. Your communication skills and timeliness are exceptional. Despite living 500 miles away, we always felt in constant touch with you. You were available by phone at all hours and always quick to respond to messages or emails. We truly felt represented during your meetings with buying agents, maintenance contractors, the leaders of Sterling, lawyers, and inspectors. Your extensive understanding of details, like radon, allowed potentially contentious issues to be addressed directly and obstacles overcome. Even in the end your generosity was remarkable.

Kristen and I truly appreciate what you did for us. We enthusiastically recommend the spectacular service that you provided for us.

Sincerely,

Sean and Kristen Meyers

Cc... to Re/Max Associates (Sterling), Management Team

# DMJ Variety Inc.

DMJ Variety Inc.  
Heather Chou  
P.O. Box 337  
Westminster, MA 01473

Karen Manning  
RE/MAX  
50 Leominster Rd.  
Sterling, MA 01564

Dear Karen:

Thank you for your help with the \_\_\_\_\_ deal. This letter is long overdue, I apologize, and I want to thank you for all of your help in all of the Real estate transactions we have worked together on over the past five years. It is priceless to have an agent who is experienced and professional such as yourself. I can rest assured that dates will not be overlooked, communications will not be missed, and that I will not be scrambling for paperwork when you are working with us. Truly, you have patched deals back together and gone above and beyond in so many ways so many times that I cannot imagine doing a real estate transaction without you.

Thank You again for your extraordinary work ethics and grace under fire.

Sincerely,

A large, stylized handwritten signature in black ink, appearing to read 'Heather Chou', is written over a large, empty oval shape.

Heather Chou  
President & Member  
Sterling Convenience Corp, DMJ Variety Inc, Bull-Chou LLC, & Chou-Chou LLC